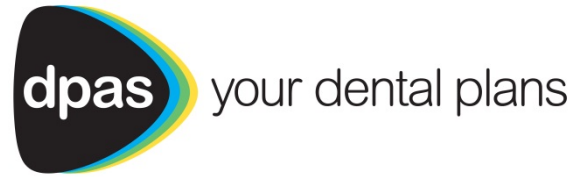


## **100% happy they converted to DPAS**

DPAS have released statistics from their latest Customer Satisfaction Survey and are delighted to report resoundingly positive results.



The survey questioned practices with dental plans administered by DPAS, asking them to rate their satisfaction levels on every element of the service DPAS provides, covering a whole range of issues from the knowledge and attitude of Customer Service Advisors to the quality of the literature produced by DPAS' Design team and in-house Print Shop.

The survey showed particularly pleasing results with regard to practices who have transferred from other plan providers, with 100% of these practices stating that they are happy that they took the decision to convert. Andrew Warren, Sales Support and Marketing Director at DPAS, is delighted with this aspect of the research:

“During these economically challenging times, it is more important than ever to make sure you are working with a dental plan company who not only provides outstanding service, but also offers excellent value for money. The satisfaction ratings received from our changeover practices was 100%, which is a reflection of the dedication and support shown by our Practice Consultants. We hope this positive reaction will inspire other practices, who may be experiencing a level of dissatisfaction with their current provider or feel that they are not receiving value for money, to take the necessary steps to improve their situation.”

For practices interested in converting from NHS to private, or for practices looking to change dental plan provider, call DPAS on 01747 870910 or visit [www.dpas.co.uk](http://www.dpas.co.uk)